



# Doing your Westlaw Research Remotely

Access Westlaw at [www.westlaw.com](http://www.westlaw.com)

Enter your username and password

If your username and password are saved on your work computer and you do not remember you can have your username sent via e-mail allowing you to reset your password. Follow these steps:

## Forgot Username

If you forgot your username click on the link from [www.westlaw.com](http://www.westlaw.com) that says "Forgot username"

**Westlaw Edge**  
Sign in using OnePass

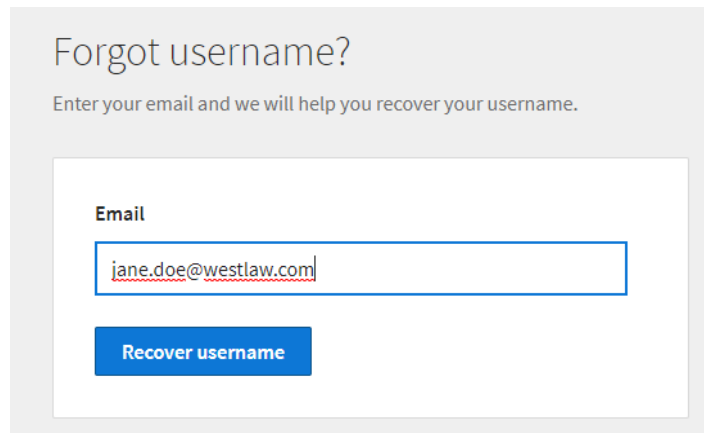
**Username** [Forgot username?](#)

**Password** [Forgot password?](#)

☐ Save username  
☒ Save username and password  
☐ Remember me ?

**Sign in**

It will then ask you for your e-mail address- this will most likely be your work e-mail so you will need to make sure that you have remote access to your e-mail.



Forgot username?

Enter your email and we will help you recover your username.

Email

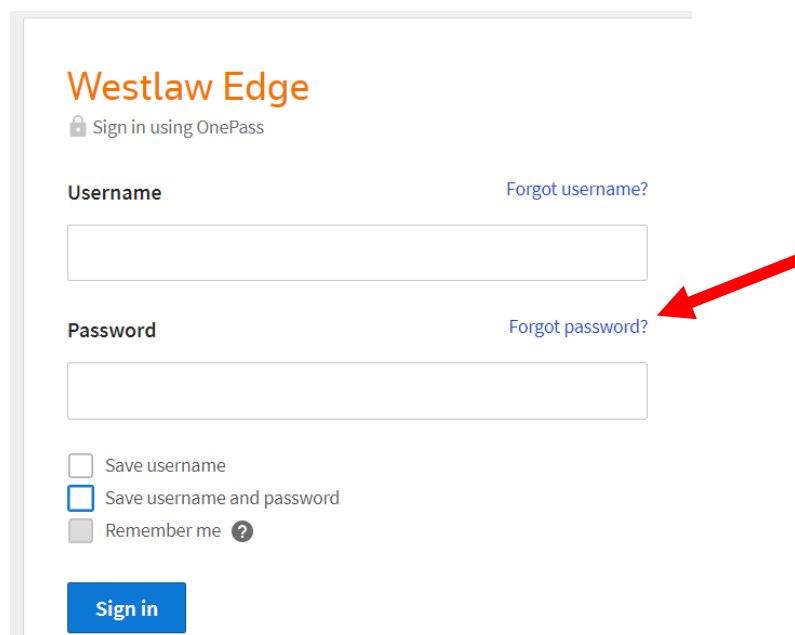
jane.doe@westlaw.com

Recover username

You will then be sent your Username via e-mail.

## Forgot Password

If you forgot your Westlaw password, click on the link from [www.westlaw.com](http://www.westlaw.com) that says "Forgot password"



Westlaw Edge

Sign in using OnePass

Username [Forgot username?](#)

Password [Forgot password?](#)

☐ Save username

☐ Save username and password

☐ Remember me ?

Sign in

You will be asked to put in your e-mail address- this will most likely be your work e-mail so you will need to make sure that you have remote access to your e-mail.

You will be sent an e-mail with a link to create a new password.


If you do not see an email soon, check your spam folder. It was sent from [west.onepass@thomsonreuters.com](mailto:west.onepass@thomsonreuters.com). (this may take a few minutes)

### OnePass Password



west.onepass@thomsonreuters.com

To Engler, Kay (Government)

 You forwarded this message on 3/17/2020 4:15 PM.  
If there are problems with how this message is displayed, click here to view it in a web browser.

### Thomson Reuters OnePass

Kay,

We received a request to reset your password for your profile.

[Reset your password](#)

This link will be active for the next 3 hours. If you did not request this change, call US Technical Support 1-800-934-9378.

Once you receive the e-mail, click on the link and follow the instructions to change your password.

If you do not receive the e-mail or have an incorrect e-mail set up, please contact our Tech Support at 1-800-Westlaw